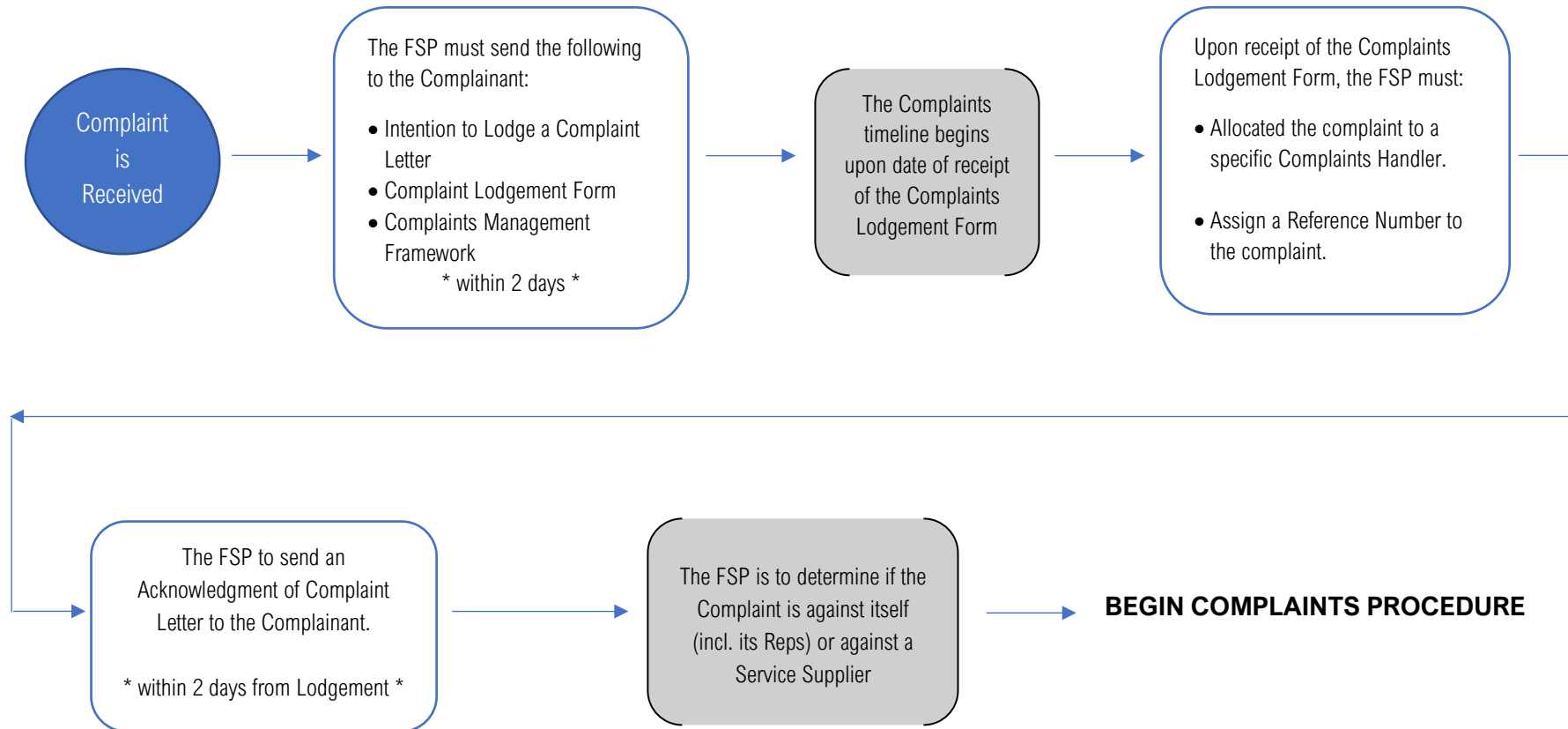
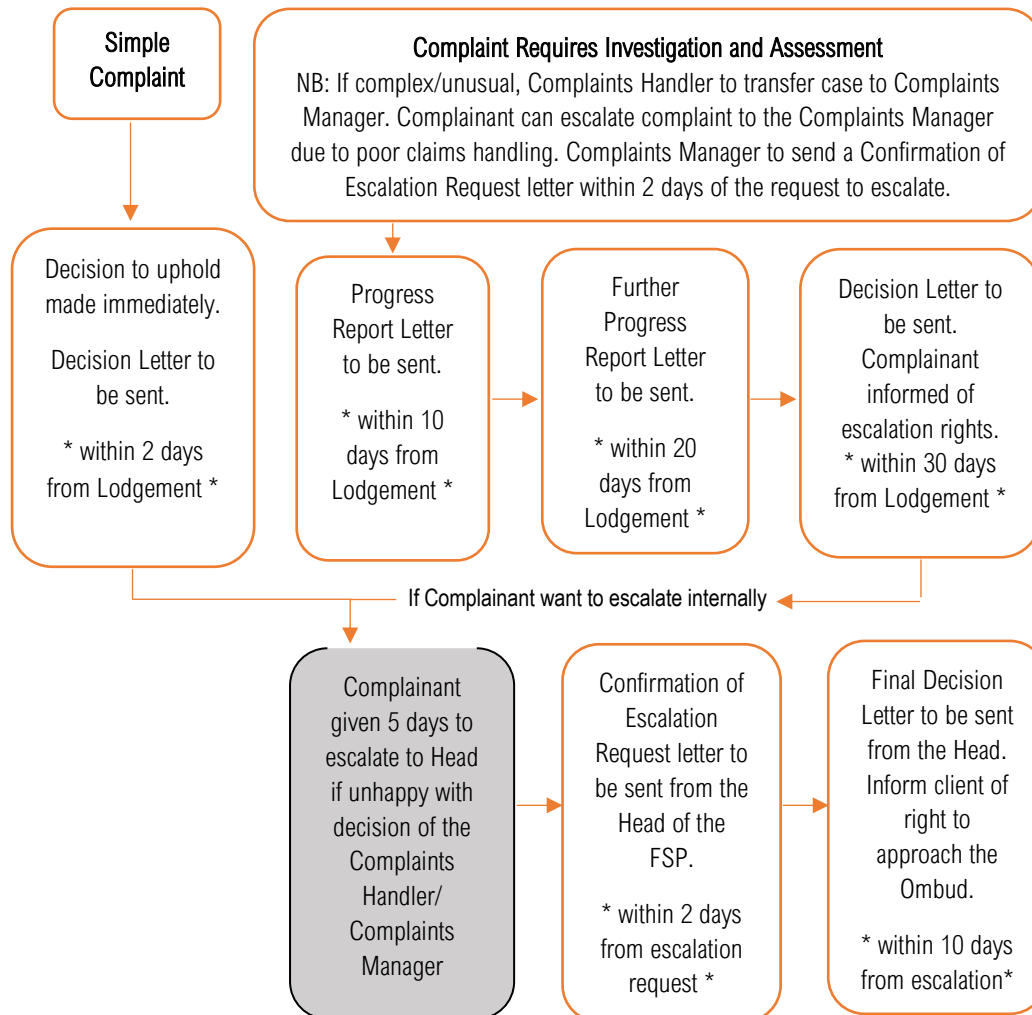


COMPLAINT REGISTRATION



COMPLAINTS HANDLING PROCEDURE

Complaint is against our FSP



Complaint is NOT against our FSP

